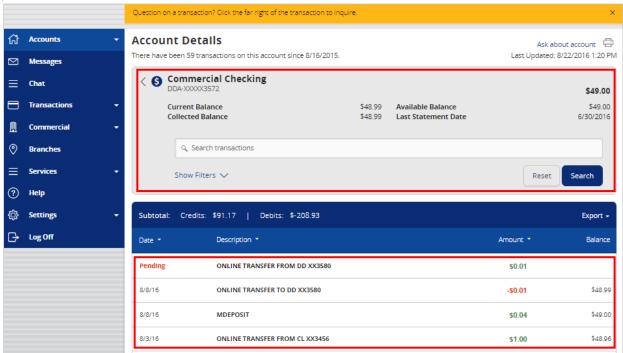
## Account Details & Transaction History

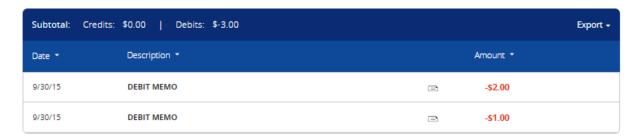
## **Account Details & Transaction History**

- 1. A listing of the details associated with the account can be found listed in the grey box below the account name.
- 2. A listing of historical transactions associated with the account are listed below the gray box. The newest transaction will appear on top bydefault.

NOTE: Transactions performed the same day which are waiting to post to the account will appear as 'Pending' in red type. All historical transactions will display the date the transaction posted to the account.



3. Transactions displaying an icon to the left of the dollar amount havean associated image. Click on the transaction to view the front and back of the image.

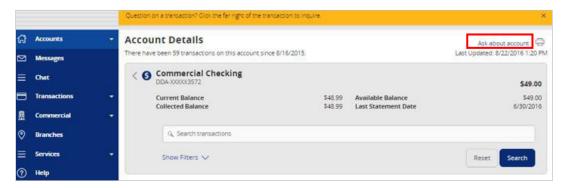


4. Click on the 'Export' button on the right side of the screen to display a listing of available formats. The export will include all transactions specified in the filter by the user.

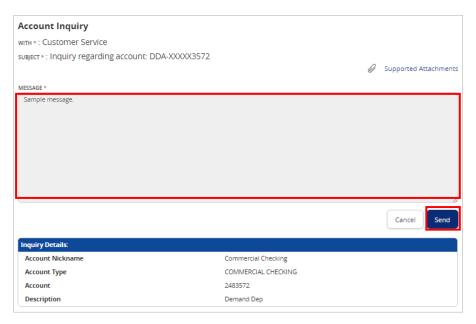


## **Account Inquiry**

1. Click on the 'Ask about account' link in the top right hand corner of the page to initiate a secure message.



2. All account details will be automatically filled in. Type the inquiry in the 'Message' box and click the 'Send' button.



NOTE: Click on the 'Supported Attachments' link to view a listing of supported file types. Click on the paper clip icon to attach a file to the Account Inquiry.

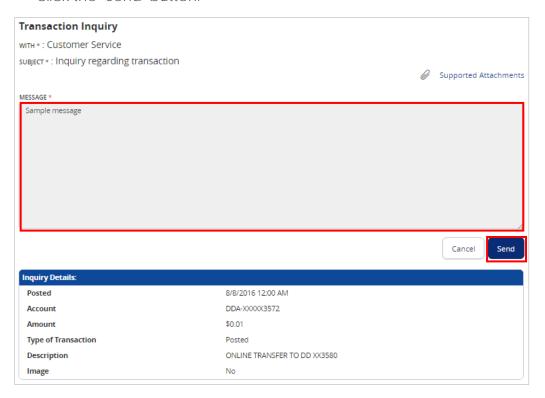


## **Transaction Inquiry**

1. To inquire on a specific transaction, click on the transaction in question to see the details. Next, click on the 'Ask about transaction' link on the right side of the screen.



2. All account details will be automatically filled in. Type the inquiry in the 'Message' box and click the 'Send' button.



NOTE: Click on the 'Supported Attachments' link to view a listing of supported file types. Click on the paper clip icon to attach a file to the Transaction Inquiry.

